

本署檔案：
Our ref: EU/MR/10/3

來函檔案：
Your ref:

Tel: (852) 2165 7210
Fax: (852) 2890 6532
E-mail: glcwoo@eu.gov.hk

8 January 2010

Mr Patrick FU
Senior Manager
YGL Convergence (HK) Limited
Unit A 34/F, Manulife Tower
169 Electric Road
North Point, Hong Kong

Dear Patrick,

**Appreciation for YGL's Performance in the Enhancement Project
on Case Management cum Tracking Facility on Elderly Homes**

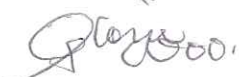
I write to express our appreciation on YGL's performance in the Enhancement Project on Case Management cum Tracking Facility (CMTF) on Elderly Homes implemented in Social Welfare Department in 2009.

The Enhancement Project is proved to be very successful that the end-users in Social Welfare Department have enjoyed the efficiency and stability of the CMTF very much and it built up their trust in using computer as an efficient and effective tool for delivering their inspectorate duties. Due to its successfulness, Social Welfare Department has committed to work in collaboration with our Unit to go forward to the next stage of e-licensing with ultimate goal of paperless office work. It has laid down a very good foundation for the success of our upcoming projects in Social Welfare Department.

The core members of YGL's team, namely Patrick your good self, Aaron Hui and Simon Lui, have demonstrated your responsiveness, professionalism and reliability in the course of your service delivery. We look forward to further working with the YGL's team comprising of Patrick, Aaron and Simon, which has proved to be a strong team that delivers outstanding services.



Yours sincerely,


(Mrs Gloria Woo)
for Head, Efficiency Unit